



Privacy Statement

Introduction

The MoneyButler Ltd is committed to protecting and respecting your privacy. We wish to be transparent on how we process your data and show you that we are accountable with the GDPR.

It is the intention of this Privacy Statement to explain to you the information practices of The MoneyButler Ltd in relation to the information which we collect about you.

For the purposes of the GDPR the data controller is:

- The MoneyButler Ltd
- Contact details: Unit 1, Centrepont, Liosbaun Business Park, Tuam Road, Galway
- Phone Number: (091) 470300
- Email Address: info@moneybutler.ie
- When we refer to 'we' it is The MoneyButler Ltd

Please read this Statement carefully as this sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us.

Who are we?

The MoneyButler Ltd is regulated by the Central Bank of Ireland as an Insurance Intermediary registered under the European Communities (Insurance Mediation) Regulations, 2005 and as an Investment Intermediary authorised under the Investment Intermediaries Act, 1995;

The Moneybutler Ltd is a member of Brokers Ireland. Our principal business is to provide advice and financial planning to both private & corporate clients while also arranging transactions on behalf of clients in relation to life & pensions products. A list of insurers and product providers who we deal with is available on request.

Our Compliance Officer can be contacted directly here:

- Name: Jarlath Jordan
- Email address: jarlath@moneybutler.ie
- Phone number: (091) 470300

Purpose for processing your data

In order for The MoneyButler Ltd to provide you with Financial Advice and/or arrange transactions on your behalf, we will need to collect personal data from you.

This data is required to ensure that we provide you with the correct and appropriate advice and also to ensure that the most appropriate product/service is selected for your needs and requirements.

We can assure you that this data is stored in a secure and confidential manner and will be kept accurate and up to date, as required.

Why we are processing your data?

In order for us to provide you with Financial Advice and to arrange transactions on your behalf, The MoneyButler Ltd needs to collect personal data to ensure that accurate advice and products are provided to you, which are appropriate to your needs. Our lawful reason for processing your data under the GDPR is:

The MoneyButler Ltd needs to process your data as this is necessary in relation to a contract of insurance/Financial Advice to which the individual has entered into or because the individual has asked for something to be done so that they can enter into a contract.

In any event, The MoneyButler Ltd are committed to ensuring that the information we collect and use is appropriate for this purpose, and does not constitute an invasion of your privacy.

How will The MoneyButler Ltd use the personal data it collects about me?

The MoneyButler Ltd will process (collect, store and use) the information you provide in a manner compatible with the EU's General Data Protection Regulation (GDPR). We will endeavour to keep your information accurate and up to date, and not keep it for longer than is necessary.

We will ensure that you are aware at all times of the information which we collect from you/on your behalf and what this information will be used for.

We are obliged to hold records of certain information for a certain length of time, as required by Regulation.

Special Categories of personal data

If we collect any special categories of personal data (e.g. health, religious beliefs, racial, ethnic origin – financial information is not classified as special categories of personal data), we will obtain your explicit consent.

Who are we sharing your data with?

We may pass your personal data on to third-party service providers contracted to The MoneyButler Ltd in the course of dealing with you. Any third parties that we may share your data with are obliged to keep your details securely, and to use them only to fulfil the service they provide on your behalf. We may also disclose your information to contracted companies who act as "data processors" on our behalf. Our data processors include software and technical support providers, IT consultants and technology platforms, and CRM providers. We only share information with third parties who help us in the delivery of our services. These third parties may not use that information for any purpose other than assisting us in providing services to you. Any contact information that you provide through our system will not be passed on to any third party for selling or marketing to you. We will only provide third party companies with the personal information they need to deliver the appropriate services to you. When they no longer need your data to fulfil this service, they will dispose of the details in line with The MoneyButler Ltd procedures.

If we wish to pass your sensitive personal data onto a third party, we will only do so once we have obtained your explicit consent, unless we are legally required to do otherwise.

If we transfer personal data to a third party or outside the EU, we as the data controller will ensure the recipient (processor or another controller) has provided the appropriate safeguards and on condition that enforceable data subject rights and effective legal remedies for you the data subject are available.

Data Subjects Rights

The MoneyButler Ltd will facilitate you, our clients, rights in line with our data protection policy and the subject access request procedure. This is available on request.

Your Rights as a Data Subject

At any point while we are in possession of or processing your personal data, you, the data subject, have the following rights:

- Right of access – you have the right to request a copy of the information that we hold about you.
- Right of rectification – you have a right to correct data that we hold about you that is inaccurate or incomplete.
- Right to be forgotten – in certain circumstances you can ask for the data we hold about you to be erased from our records.
- Right to restriction of processing – where certain conditions apply to have a right to restrict the processing.
- Right of portability – you have the right to have the data we hold about you transferred to another organisation.
- Right to object – you have the right to object to certain types of processing such as direct marketing.
- Right to object to automated processing, including profiling
- Right to judicial review: in the event that Organisation Name refuses your request under rights of access, we will provide you with a reason as to why.

All of the above requests will be forwarded on, should there be a third party involved as we have indicated in the processing of your personal data.

Additional information we are providing you with to ensure we are transparent and fair with our processing

Retention of your personal data

Data will not be held for longer than is necessary for the purpose(s) for which they were obtained. The MoneyButler Ltd will process personal data in accordance with our retention schedule. This retention schedule has been governed by our regulatory body, Brokers Ireland and our internal governance.

Complaints

In the event that you wish to make a complaint about how your personal data is being processed by The MoneyButler Ltd or how your complaint has been handled, you have the right to lodge a complaint directly with the supervisory authority and The MoneyButler Ltd Compliance Officer.

Failure to provide further information

If we are collecting your data for a contract and you cannot provide this data, the consequences of this could mean the contract cannot be completed or details are incorrect

Profiling

a) Risk Profiling

In order to establish a customer's attitude to investment risk (relates to pensions and investments) ,advisors complete a Risk Profile Questionnaire with the client. This provides a report in relation to the customers attitude to risk

b) Profiling for marketing purposes

When we seek to contact you about other services, we run automated queries on our computerised data base to establish the suitability of proposed products or services to your needs.

c) Establishing affordability and providing quotations for financial services products.

Additional Processing

If we intend to further process your personal data for a purpose other than for which the data was collected, we will provide this information prior to processing this data.

Contact Us

Your privacy is important to us. If you have any comments or questions regarding this statement, please contact us on (091) 470300 or info@moneybutler.ie

Privacy policy statement changes

The MoneyButler Ltd may change this Privacy Statement from time to time. When such a change is made, we will post a revised version online. Changes will be effective from the point at which they are posted. It is your responsibility to review this Privacy Statement periodically so you're aware of any changes. By using our services, you agree to this Privacy Statement.

This privacy policy was last reviewed in May 2018
